



Your total business solution on a secure hosted workspace.

YOUR QUESTIONS ANSWERED

Inspired by the vision of entrepreneurs ready to get started and strategic SMEs ready to grow and develop their business, Synergy Technology delivers the perfect solution. Designed and developed by our innovative Dynamics NAV team inSpiredNAV is a live version of Microsoft Dynamics NAV 2017 securely hosted on Citadel with many bespoke features and flexible user options.

What do I need to get started with inSpiredNAV?

inSpiredNAV is delivered as a Software as a Service (SaaS) hosted service. There's no need for investing in expensive hardware and the associated maintenance costs. All you will need is a device to work from and a reliable internet connection.

What is meant by access by all devices, anywhere, anytime?

inSpiredNAV can be accessed using most modern devices that operate using a web browser. This includes smartphones, tablets, iPads and laptops. The high level of security in which inSpiredNAV is delivered is maintained across any device. You can work from anywhere with reliable internet connection.

How secure is my data?

Security of client data is a key priority for Synergy Technology. The Citadel platform that stores your data and inSpiredNAV SaaS embraces the latest cutting edge technology, enterprise grade intrusion protection and anti-virus software. Citadel is housed in one of the largest UK maximum security data centres with ISO 9001, ISO 14001 and ISO IEC 27001; ISAE 3402 certified and is PCI DSS compliant. Your data is guaranteed never to be stored nor backed up outside the UK.

How often is my data backed up?

Your company's data is backed up at the end of every day on a 30 day rolling backup. In the unlikely event that you require a backup to be restored this can be carried out with little notice to get you back up and running. For specific back up requirements contact the inSpiredNAV sales team.

Who has access to our data stored on the secure platform?

Your data is secure. Synergy Technology support team has access to monitor the performance of your data, update and patch the application and update the anti-virus software. Citadel technicians monitor the system to alert you of any potential issues.

What does SaaS mean?

Hosted, Software-as-a-Service or SaaS is a method of delivering software over the Internet. It is an on-demand software service where the SaaS provider hosts the application and the data in a central location and provides end-users remote access to the software. SaaS is very beneficial to businesses that have the need for technology but may not have the capital to invest in software development, server hardware and the required infrastructure to support it.

How do I know if inSpiredNAV is right for my business?

Delivered as either a StarterSuite or Enhanced package – inSpiredNAV is suitable for start-ups and small to medium sized businesses with up to 250 users that have outgrown their existing systems as well as businesses that are considering their first financial business management system.

Please contact our helpful inSpiredNAV sales team on t: 0345 456 0050 to discuss your specific business needs.

How quickly can I start using inSpiredNAV?

Synergy Technology can get you started and enjoying all the functionality of Dynamics NAV between 7-14 working days depending on the package options. And remember this includes initial installation and configuration, the importing of existing data as well as introductory training.

Ongoing online training and support is included in the user licence.

Start, grow and build
your business with inSpiredNAV.

Contact Synergy Technology
today on 0345 456 0050

“Being a Microsoft business application, Dynamics NAV has a Windows look and feel and functionality that is familiar to the users. Our team find it intuitive to use, with little training required to get started.”

Leisuretec Distribution



MORE QUESTIONS ANSWERED

Do all inSpiredNAV users have the same level of access?

Depending on your choice of package, all users within your company have the same access to inSpiredNAV functionality. The administrator for your system however can assign pre-defined role centres for each user to control and monitor access to specific functions within the system and to sensitive data. These role centres can be personalised for ease of use.

Can I add or remove users?

Once your minimum fixed user level has been determined you can increase or reduce users to this level. You will be invoiced for the full month that any users are added.

How is inSpiredNAV supported?

Synergy Technology is an accredited Microsoft partner with many years' experience in Microsoft Dynamics NAV.

Our support team comprises of highly experienced and up-to-date Microsoft Dynamics NAV specialists. inSpiredNAV support includes unlimited access to online tutorial videos produced by our team. Synergy Technology also offers a dedicated support service to further assist you.

How does inSpiredNAV differ to Microsoft Dynamics NAV?

inSpiredNAV is simply Microsoft Dynamics NAV delivered as a Software as a Service (SaaS). It is accessed via Web-client or by simply downloading the Microsoft Dynamics NAV App. It is not delivered on premise.

Does inSpiredNAV have the capability and capacity to manage multiple companies?

inSpiredNAV is delivered as standard for a single company, but can be adapted to support multiple companies within one system. Please contact our helpful inSpiredNAV sales team on telephone 0345 456 0050 to discuss your specific business needs.

Can I put my other business software and data on the Citadel platform?

Yes, Citadel can host all your business systems and data in a single secure location. You can then access your systems and data from anywhere with a reliable internet connection.

Please contact our helpful inSpiredNAV sales team on t: 0345 456 0050 to discuss your specific business needs.

Can we change processes or personalise fields and functionality to meet our specific business needs?

inSpiredNAV can be personalised to meet your specific business needs. Synergy Technology offers additional development services where required.

As our business grows, what happens if we require additional Microsoft Dynamics NAV functionality?

As your operations and systems grow and become more complex, Synergy Technology's highly experienced Microsoft Dynamics NAV specialists can help you to make the necessary transition from a shared hosted environment to an on premise or privately hosted solution.

In addition we can provide ongoing dedicated support, bespoke development so that it exactly meets your requirements as well as offering expert advice and training to support you through the transition to fully utilise the advanced capabilities of Microsoft Dynamics NAV.

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What is the minimum contract term and how is this paid?

There's no long term commitment with inSpiredNAV. You can arrange a minimum contract term for as little as 12 months, paid quarterly in advance by Direct Debit.


SYNERGY TECHNOLOGY
for complete BUSINESS SOLUTIONS

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Synergy Technology has been providing complete business solutions to SMEs for over 20 years. We specialise in Accounting and Payroll, Customer Relationship Management (CRM), Construction Industry Software (CIS) and Enterprise Resource Planning (ERP) solutions, as well as and hosted services and bespoke development, business application support and training.

Synergy Technology is an accredited Microsoft partner.